



PALMETTO DUNES

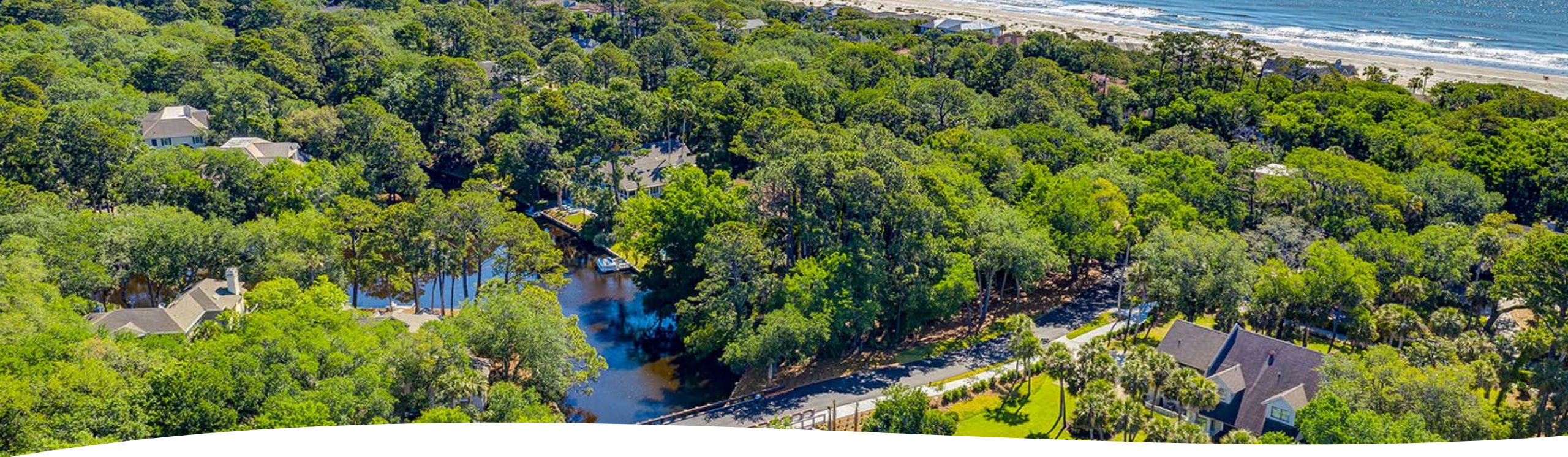
PROPERTY OWNERS ASSOCIATION

A RESIDENTIAL RESORT COMMUNITY

2023 Short-Term Rental Meeting

Introductions

- Julius Ingram – Visitor Management Coordinator
 - jingram@pdpoa.org
- Rick Miller – Captain, Manager of Administrative Services
 - rmiller@pdpoa.org
- Darryl Johnson – Captain, Enforcement Services Manager
 - djohnson@pdpoa.org



Palmetto Dunes STR Registration

- Registrations are valid from January 1st through December 31st and must be submitted annually.
- The registration portal can be accessed through pdpoa.org/str.
- To register, owners will need their owner PIN and community code: PDPOA.
- For questions, please contact Julius Ingram, at (843) 785-1125 or jingram@pdpoa.org



Town Updates

- Business License and Short-Term Rental Permit is required (for each rental).
- Owner/STR Agent must be available by phone at all times.
- Owner/STR Agent must be available on site or taking responsible action within one hour of complaint.
- Owner shall display contact information and any town-provided outreach materials.
- Owner must properly maintain and regularly inspect property to ensure continued compliance.
- <https://hiltonheadislandsc.gov/short-termrentals/>

Visit seaturtlepatrolhi.org to find out more.

As the sun sets...
**GIVE SEA TURTLES
A SAFE PATH**

Here's what you can do to help:

Mind Your Pets
Be aware of pet restrictions. Don't let your pets dig up sea turtle nests.

Leave Them Be
Do not handle sea turtles, their hatchlings or their eggs. Disturbing sea turtles or their nests is a violation of state and federal law with criminal penalties. If you see sea turtle nest barriers, leave the stakes in the ground.

Artificial Light
Turn off exterior lights and draw curtains and window blinds in your beachfront home. Don't light up the beach at night with flashlights. Artificial light discourages adults from nesting and attracts hatchlings toward danger.

Take Down Sandcastles and Fill in Holes
Sandcastles are fun to build, but they can create deadly obstacles and traps for tiny hatchlings.

Put Your Stuff Away
Remove unattended beach furniture and other items from the beach at night. Mother turtles and hatchlings have died from entanglement in beach furniture.

Loggerhead
All sea turtles are listed as endangered. The Loggerhead is the most common sea turtle species nesting on Hilton Head beaches. Only 1 in 1,000 will make it to adulthood. You can help them survive by leaving only your footprints in the sand.

Nesting season is May – October and is a critical time for sea turtles. Nesting and hatching mostly occur at night, and this is when sea turtles are most impacted by humans. Artificial lights, beach furniture and other obstructions reduce nesting success and the ability for hatchlings to reach the sea. To report marine turtle nest poaching, hatching disorientations, harassment or injured or dead sea turtles, please call 800-922-5431 SCDFWR.

Learn more by going to seaturtlepatrolhi.org

SAVING SEA TURTLES
It's A Way of Life
seaturtlepatrolhi.org

Beware Alligators!

We have alligators (and all sorts of other wildlife) present in our lagoons and lakes. Read this fact sheet to learn more about them and remember to use caution near all bodies of water in Palmetto Dunes.

THE AMERICAN ALLIGATOR

Alligators are fascinating creatures and should always be enjoyed as part of the natural beauty of our region. According to the South Carolina Department of Natural Resources (SCDNR), alligator attacks are exceedingly rare and the animals are usually afraid of people. Still, they are large carnivorous predators and should be respected as such. A few precautions on our part can help both humans and alligators coexist safely.

DESCRIPTION

The average size of an adult male American alligator is 12 feet long and weighs 1,000 pounds. The average size of an adult female is 8 feet long and weighs 500 pounds. The young can be distinguished from adults by the bright yellow stripes in the tail; adults have dark stripes on the tail.

Female alligators usually remain in a small area, but males occupy areas larger than two square miles. Both extend their ranges during the courtship and breeding season. Juveniles remain where they were born until 2-3 years of age when they leave that area in search of food or are driven out by larger alligators.

SAFETY TIPS

Concerns about having negative encounters with alligators can largely be dissolved with common sense and an understanding of alligator behavior. Below are several tips for safety.

Do not feed alligators. When alligators start associating people with food, they will be more likely to approach. Do not feed ducks, turtles, fish, or any other animals inhabiting water either. This food source attracts alligators.

Be aware of your surroundings. If you're in an alligator-friendly habitat—just about any local body of water—be mindful of your environment.

Keep your distance. If you encounter an alligator, walk backwards and back away from it. A safe distance from an adult alligator should be maintained at about 60 feet. If the alligator hisses or lunges at you, you are too close.

Keep your pets and children away from alligators. Large alligators do not recognize the difference between domestic pets and wild food sources. When hungry, alligators act on their hunting instinct. Do not allow pets or children to swim in, drink or play at the edge of waters inhabited by alligators. To an alligator, any splash potentially means a food source is in the water.

A FED GATOR IS A DEAD GATOR

In their natural, wild state alligators—especially the big ones—tend to go out of their way to avoid people, their only natural enemy. But once they become too familiar, alligators lose their fear of humans, necessitating their removal for the safety of everyone concerned. All removed alligators are exterminated per South Carolina State Law. Relocation is illegal due to alligators' strong homing instincts.

DO NOT FEED ALLIGATORS. DO NOT FEED ANY WILDLIFE IN PALMETTO DUNES.

FEEDING ALLIGATORS IS ILLEGAL IN SOUTH CAROLINA.

AGGRESSIVE ALLIGATOR?

If you encounter an alligator in Palmetto Dunes that you believe to be aggressive or used to humans and you have a safety concern, contact Palmetto Dunes Dispatch at (843) 785-1120.

When we receive a call, a Security officer and third-party wildlife service provider will be dispatched to locate and/or monitor the alligator. We will rely on the recommendation of the wildlife service provider in determining if an alligator should be harvested.

**POST-VACATION
FOOD DONATION**

Your unopened, nonperishable groceries will benefit the hungry here on Hilton Head Island.

Second Helpings is a local, nonprofit organization that rescues food and prevents food waste.

WHEN & WHERE
Beginning April 1, 2023
From 8 am to 11 am every Saturday, the Second Helpings truck will be parked at the Grayco Hardware and Home Store on Palmetto Bay Road.
Just pull into the parking lot, and a volunteer will gratefully accept your food.

COMMUNITY SAFETY STANDARDS

- WALK & BICYCLE ON THE PATHS
- VEHICLES HAVE THE RIGHT OF WAY
- MINIMIZE OUTDOOR MUSIC & SHOUTING
- ONLY PARK ON THE DRIVEWAY - NEVER ON THE GRASS OR ROAD
- SECURE AND LEAVE ALL TRASH AND RECYCLABLES IN THE SERVICE YARD
- DON'T FEED OR DISTURB ANIMALS AT ANY TIME
- QUIET TIME IS FROM 10PM TO 7AM DAILY
- SPEED LIMIT 20 ALWAYS OBEY SPEED LIMITS
- NO OUTDOOR HANGING TOWELS OR CLOTHES
- DON'T SWIM OR PADDLEBOARD IN THE LAKES OR LAGOONS
- NO FIREWORKS OR SPARKLERS

FREE DUNES BUGGY TRANSPORTATION: 843.689.4222
WITHIN PALMETTO DUNES, LEAMINGTON AND SHELTER COVE

Informative Signage

- These signs and more resources are available at the pass office.
- Please also share the Welcome to Palmetto Dunes video with your guests:

<https://pdpoa.org/welcometopalmettodunes/>

Rental Pass Entry (VRBO)

- Rental passes are to be entered via Gate Access for all renters/their guests: <https://gateaccess.net/login.aspx>
- Owners must verify/authorize additional passes and share the pass fee information with renters: <https://pdpoa.org/guests/guest-passes/>
- Trouble ordering rental passes or no VRBO access? Please contact Julius, our Visitor Management Coordinator or the Pass Office at: (843) 785-1125

Palmetto Dunes Pass Fees

DAILY COMMERCIAL PASSES

4 WHEEL	\$15
6 WHEEL	\$30
6+ WHEEL	\$45
+ TRAILER	\$10

ANNUAL COMMERCIAL DECALS

4 WHEEL	\$250
6 WHEEL	\$350
6+ WHEEL	\$450
HANG TAG	\$250
REPLACEMENT	\$10

No additional fee for trailers with Annual Decals.

RENTAL PASSES

1-2 NIGHTS	\$0
3-7 NIGHTS	\$25
8-14 NIGHTS	\$40
15-180 NIGHTS	\$50

- DECALS/BARCODES EXPIRE 1 YEAR FROM DATE OF PURCHASE.
- REPLACEMENT DECALS OR BARCODES REQUIRE THE STICKERS (OR ALL PIECES OF THE STICKERS, IF DAMAGED) TO BE RETURNED.

Vehicle Restrictions

The following vehicles are prohibited from being operated in Palmetto Dunes:

- Motorcycles, Mopeds and similar vehicles
- 3-Wheel vehicles (Polaris Sling Shots and Can-Am Roadsters)
- Golf Carts (except for golf course employees conducting official business)
- Segways, low-speed vehicles or other similar low-speed vehicles
- Moving trucks – no overnight storage without prior approval from PDPOA management.

Class A Buses, RVs, Trolleys

Only allowed to access the Omni, Marriott and other commercial locations in the Queens Folly Corridor. These vehicles should **NOT** be allowed access through the North Gate.



Class A Buses, RVs, Trolleys

Class B and C RVs

- Not permitted to be stored at any home or villa complex.
- Courtesy two hours may be given to load/unload.
- The PDPOA does not offer alternative storage for prohibited vehicles and will not make recommendations for the same.

Class B and C RVs





Class C Bus/Shuttle



- Only permitted for commercial transportation use and not permitted to be stored on property.

Vehicles with Commercial Signs

- Not allowed for overnight storage.
 - Maximum of two hours to load/unload
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- Please note that PDPOA does not offer alternative parking solutions for vehicles that are prohibited in the Resort and will not make recommendations for the same.

Vehicles with Commercial Signs

- Not allowed for overnight storage.
- Maximum of two hours to load/unload



- Please note that PDPOA does not offer alternative parking solutions for vehicles that are prohibited in the Resort and will not make recommendations for the same.

Trailers

- Are only allowed to be stored inside of a fully enclosed garage.
- If the property does not have a garage that can accommodate the trailer, it may not remain on the property.
- It will be the responsibility of the Renter's responsibility to find offsite storage.
- Generally allowed to be stored for two hours to load/unload.

Pass Rules

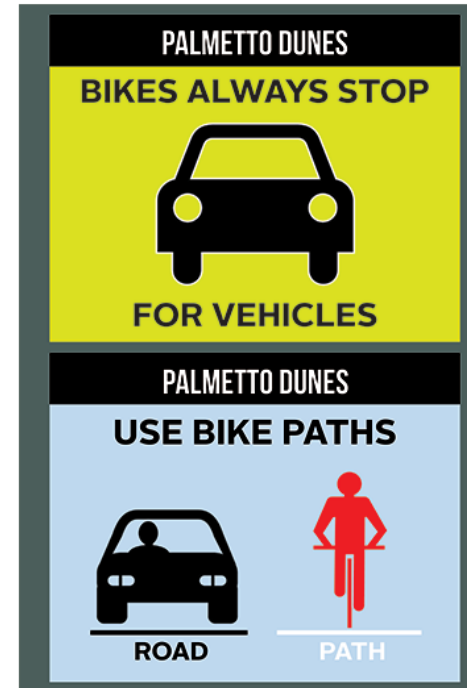
- Rental passes may only be used by rental guests. They may not be used for employees or commercial vendors.
- We've noticed situations where one-day rental passes have been inputted for hair/makeup, photography, catering, etc. If known, let guest know that a commercial pass must be purchased.
- Commercial passes for your company or your vendors can be purchased online with a QR Code sent to their phone that can be scanned at the pass office. The website is www.vendor.symliv.com/vendor.
- Passes are only valid for the villa complex on the pass. Vehicles found with improper pass for a complex are subject to a citation or tow.

Pass Limits

- The maximum number of passes for any rental property is 6.
- Our staff has done visual estimates of the driveway capacity of all homes (based on Town's 9'x18' dimensions).
- If you have questions or issues with these limits, our staff can come out and measure the driveway.

Bicycles

- Must of multi-use pathways, not on roadways.
- Bicycles must stop at intersections. Vehicles have right-of-way.
- At night, bicycles must be equipped with a front white light visible from 500 feet away and a red rear reflector or red light visible from 300 feet away.
- Bicycles should be stored neatly on property as not to create unsightly conditions.
- Bicycles may not be stored along next to bike paths.





Trash Storage

- Trash bins and trash bags are NOT to be brought roadside. They should remain in the service yard where they will be picked up by waste contractors.
 - Owners shall prominently display instructions for managing trash disposal, including designated pick-up times and property owner association requirements
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Parking

- Parking is permitted in driveway only.
- No parking on street, grass or pine straw.
- Make sure to leave space for service providers.

Noise

- Loud music or excessive noise is not tolerated at any time.
- Quiet hour are between 10:00 pm and 7:00 am.
- Palmetto Dunes responds to all noise complaints.
- Repeat offenses could result in \$500 fine.

Security Alerts

- Crime Alerts
- Safety Reminders
- Lost/Found Property & Persons
- Other Urgent Matters
- Text “ALERTS” TO 877-379-3711

#9PMROUTINE

1. Take your valuables
2. Lock your car
3. Lock your home
4. Leave an outside light on





Turtle Trot 5Ks

- The Palmetto Dunes Property Owners Association (PDPOA) will host the annual Turtle Trot 5K Summer Series every Wednesday from June 7 through August 23.
- The family-friendly Turtle Trot is a weekly 5 kilometer run/walk in beautiful Palmetto Dunes Resort. The course is run on the beach each Wednesday morning at 8am.
- Registration is online only and is \$30 prior to race day and \$35 day of the race. Registration includes a t-shirt. Kids under 12 run for free and can purchase a t-shirt for \$15. All races begin at 8am.
- Race proceeds benefit the Palmetto Dunes Cares Fund, a charitable giving initiative targeting the areas of health, environment, arts and culture, community development, and education within the greater Hilton Head area.

Sea Turtle Reminder

- If your building is visible from the beach, turn off your outside lights at 10 p.m. from May 1-October 31.
- If any of your interior lights are visible from the beach or cast light on the beach, close blinds or drapes at 10 p.m. or turn them off.
- More wildlife information can be found here: <https://pdpoa.org/guests/wildlife/>



Questions/Discussion

