Short-Term Vacation Rentals

A Summary Review of Palmetto Dunes

March, 2019

Nationwide Vacation Rental Trends

- Demand for short-term rentals increased 81% between 2012 and 2017 and is predicted to increase 59% between 2017 and 2022
- Professionally managed properties \rightarrow VRBO
- Larger groups in rental properties
- Increased focus upon cost per person per night



<u>Response</u>

- Desire to manage noise, traffic, parking and "sense of community"
- Try to balance the needs of owners who rent with those who do not
- Typical courses of action:
 - Look the other way
 - Manage short-term vacation rentals (with varying degrees of "friendliness")
 - Ban short-term vacation rentals

Trends in Palmetto Dunes

60

40

20

0

2014

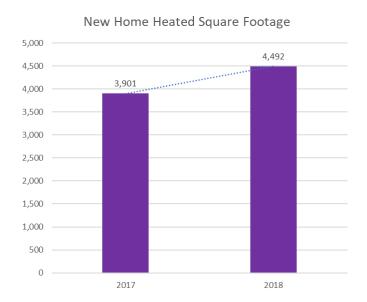
2015

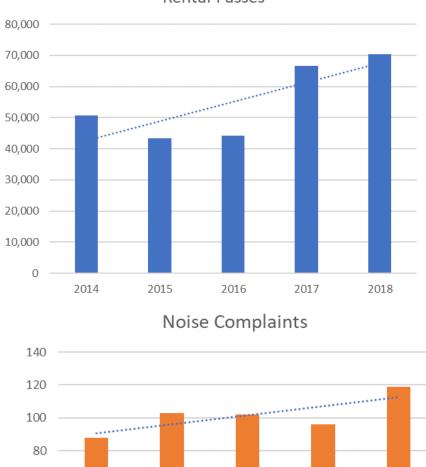
2016

2017

2018

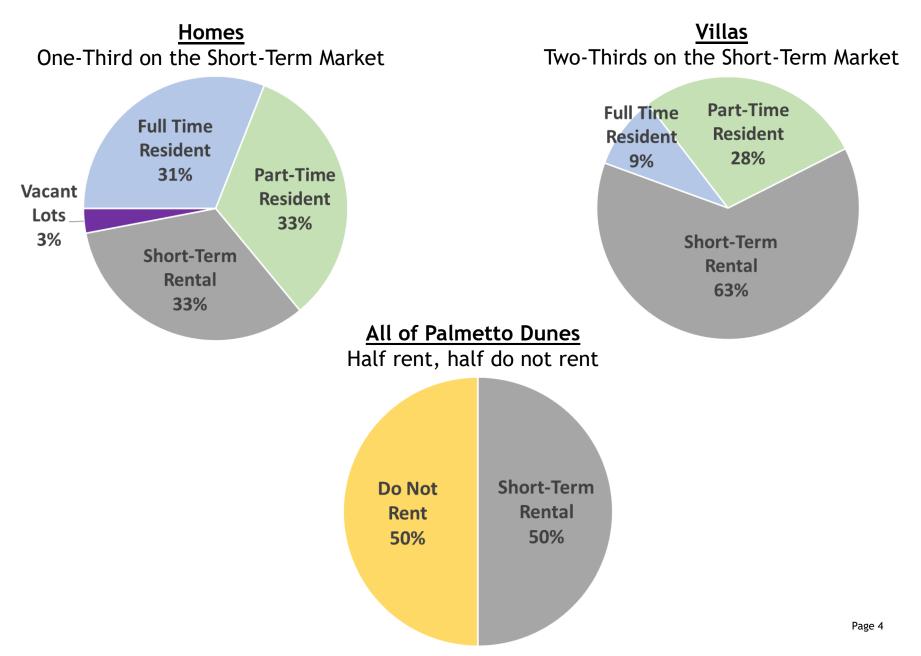
- Growing number of rental guests
- Increasing noise complaints
- Shrinking "Off season"
- Growing size of new homes
- New builds and sold properties join the rental market





Rental Passes

Palmetto Dunes



Additional Palmetto Dunes Data and Analysis

Compare Stated Occupancy vs.

Common Standards

• Consider if rentals have too many guests

Palmetto Dunes	Percent over 2 People per Bedroom + 2	Percent over 2 People per Bedroom + 4
Rental Homes	44%	16%
Rental Villas	38%	3%
Total Rentals	40%	8%

Leamington	Percent over 2 People per Bedroom + 2	Percent over 2 People per Bedroom + 4
Total (Rental Villas)	17%	1%

Shelter Cove	Percent over 2 People per Bedroom + 2	Percent over 2 People per Bedroom + 4
Total (Rental Villas)	1%	0%

Review 2018 Traffic, Security Calls and Citation Data

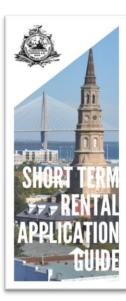
- Identify any major trends
 - Total vehicular traffic
 - Rental pass volume
- See if differences exist between rentals vs. non-rentals for:
 - Noise Complaints
 - Traffic Accidents
 - Citations
 - Etc.

A Review of World-Class Resort Towns









TOWN OF BRECKENRIDGE









Rental Policies for 2018













BEAUFORT

Approaches Used by World-Class Towns

1. Clear Definitions

- Duration of "Short-Term Rental" (generally less than 30 days)
- Owner present/not-present requirements
- Parking and occupancy limits
- Any fine policies

2. Annual Registration

- Building, safety and fire inspections
- Registration of rentals—enabling owners/management to be quickly contacted
- Requirement for management company to be on site within one hour if called
- Signs in every rental property citing rules: noise, parking, occupancy, trash, etc.
- 24 hour "hotline"
- Defined building occupancy and parking limits
- Inclusion of permit numbers in advertisement
- Non-automatic renewals
- 3. Ongoing Enforcement (by neighbors, communities and property agent)
 - Fines split between renter and owner
 - Limited warnings or amnesty: owners are responsible if renters do not pay
 - Policies for repeat offenders

Where does this leave Palmetto Dunes?

- Leverage the work of other communities regarding short-term rentals
- Explore ideas to **balance** Palmetto Dunes
- Obtain feedback from stakeholders
- Craft policies that work for <u>all</u> of Palmetto Dunes
 - Not an effort to ban short-term rentals we want and need rentals
- Establish a committee to achieve the above